## Providing You with a Safe & Reliable Place to Shop

Here at IGA we are taking every action possible to provide you with a safe and reliable place to shop—today and every day.

## **SAFETY**

- Our associates receive ongoing training in sanitation, food safety, and disease prevention protocol, and there will be increased cleaning of the entire store—especially high-touch areas—during any virus outbreak.
- We will provide as many sanitation stations as possible throughout the store.
- Associates are instructed to stay home if they or someone in their household is sick.

## **AVAILABILITY**

We are working constantly with our suppliers to replenish high-demand products as quickly as possible, and in some cases, placing limits on the amount of products purchased to ensure our entire community is prepared and protected.

## **PRICING**

We will never take advantage of our communities during a time of crisis or otherwise. While the cost of doing business may go up as labor and product demand increases, we promise to maintain the same profit margin going forward and keep prices as low as possible.

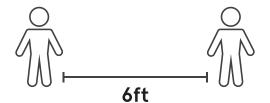


# Shop Solo

We love family, but right now, please shop alone if possible. Leave your family members at home.



Reduce the number of people in the store at one time



Help everyone practice social distancing

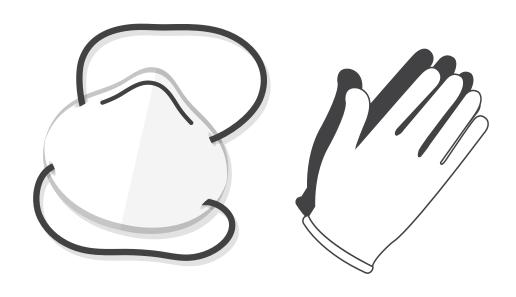


Protect your family at home

## HOMETOWN PROUD, HOMETOWN SAFE

IGA is working hard to ensure that our stores, associates and communities are safe.

As supplies become available, IGA is donating thousands of masks and other personal protection equipment to regional and federal associations, including The Federal Emergency Management Agency FEMA.





for shopping your local IGA store.

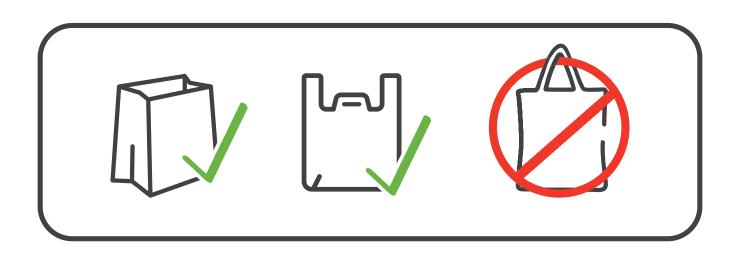


## FOR PRACTICING SOCIAL DISTANCING

Please observe a 6-ft. distance from others at all times.



## HEALTH & SAFETY UPDATE REUSABLE BAG POLICY



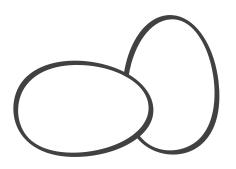
In an effort to protect the health of our team members, all grocery orders must be packed in single use or paper bags.

## ANY BAG FROM HOME CANNOT BE USED.

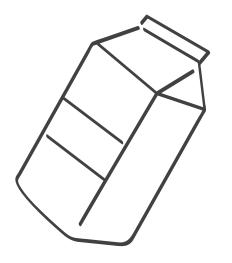
Due to a limited supply and higher than usual demand, egg prices are significantly up. As a result, you may see a potential interruption in supply along with fluctuating costs. Unfortunately, these are costs that we do not control. Our profit margins are the same and, in some instances, we have even reduced/eliminated any potential profit for the store to keep the costs as low as possible during this unprecedented time.

Thank you!

for your patience and understanding during this time.



Due to a limited supply and higher than usual demand, prices on core items are significantly up. As a result, you may see a potential interruption in supply along with fluctuating costs. Unfortunately, these are costs that we do not control. Our profit margins are the same and, in some instances, we have even reduced/eliminated any potential profit for the store to keep the costs as low as possible during this unprecedented time.





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